

Casa Pierre - Health and Safety

Bathrooms

Please take extra care in all the bathrooms. Most have non-slip mats for baths and showers, although they are still very slippery with mats in place. The bathrooms have tiled floors. Please be extra careful when stepping out of the bath or shower.

Glass Safety

Beware of the patio doors. When the sun is shining it can be difficult to see if a door or patio is open or closed. Glass fitted is not necessarily safety glass.

Electrical Appliances

Do not touch any electrical appliances with wet hands or when wearing wet clothing. Please report any electrical faults to us as soon as possible.

Tiled Floors

When wet they become very slippery. Do not walk on marble or tiled floors with wet feet and discourage children from running around on them.

Fire Safety

Upon arrival familiarise yourself with the villa. In the event of a fire, remain calm and leave via the nearest exit. Do not stop to collect any items.

Children's Safety

Please be extra vigilant with your children whilst on holiday. It is easy to sometimes allow children that extra freedom, but there are always new surroundings and dangers.

Never leave your children unattended especially around the balconies.

When you are sitting in a bar or watching any entertainment, ensure that you can see your children and that they are not talking to strangers. Do not let children play with any animals.

Animals

It is better that you do not feed or play with any animals, domestic or wild. If you or your children should get scratched or bitten, seek medical attention immediately and always report any such incident to your insurance company.

Insects and Pests

Ants are frequent visitors to most properties in Portugal, particularly as most of the property is surrounded by gardens. Locally bought ant sprays and powders are a good repellent, but it also helps to keep crumbs to a minimum. Keep sugar and sweet things in sealed containers preferably in the fridge.

Mosquitoes should be kept at bay by a good repellent (available in UK chemists and supermarkets and chemists in Portugal) - please don't splatter them against the wall.

Balconies

Please do not leave your children unattended on balconies. Keep all balcony furniture well away from railings, so as not to encourage them to climb. You must be vigilant in watching your children at all times.

Crime

Portugal still has a low crime rate due mainly to its honest, local population. However it would be as well to take a few simple precautions. Keep your valuables in a safe place, preferably on you, and keep your credit cards and cheques separately. Please also make sure that you keep the villa completely locked when you are out, and use all security features available.

Illness

Illnesses on holiday are quite common, in particular stomach upsets and ear infections which can be caused from swimming and eating unusual food or from tap water or ice in restaurants. Please ensure that if any member of your party becomes unwell, you seek immediate medical attention. It is advisable that you obtain a European Health Insurance Card (EHIC) for each member of your party, so you can utilise the Portuguese Healthcare system free of charge. We also require all travellers to purchase travel insurance.

If you have questions that are not answered on our information pages please call us on +44 (0) 7770 647 940 for assistance.